

## THE CHAMBER OF ADVOCATES OF RA WON "QUALITY GUARANTEE 2018" AWARD

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Today, on November 17, within the framework of World Quality Day, the Chamber of Advocates has been awarded the "Quality Guarantee 2018" award for the introduction and effective use of quality management systems. The award was handed over to the Chairman of the Chamber of Advocates of RA Ara Zohrabyan by the head of the Pan-Russian Quality Company, Doctor of Economics and Technical Sciences, Professor, Honored Artist of the USSR and RF State Prize winner Gennady Voronin.

In his welcoming speech, the Chairman of the Chamber of Advocates specifically noted: **“The aim of the event with the title “Quality is a success” is also highlighting the importance of high quality in the spheres of production and service as well as focusing on the issues concerning the quality.**

**The quality defines the overall features of a service or a product that enable the given product or service to meet the promised or implied requirements.**

**Therefore, any means aimed at improving the quality of the service or the product is very important.”**

During the event, experts from Russia and Australia made speeches on the standards of qualitative services and management systems.

*“World Quality Day” is an annual event which is held in many countries of the world, on the second Thursday of November (this year, November 17). The initiator of the day is the European Quality Organization (EQO), with the support of the United Nations (UN). World Quality Day had been celebrated since 1960, but it was officially approved by the UN in 1990. Six years later, the European Quality Organization announced the European Quality Week on the second Thursday of November.*

*The event was organized by "Business Dialog" CJSC and UN Armenia Office. Ten other organizations providing services in different fields were also awarded.*